

Terms of Service

Effective Date: September 5, 2026

These Terms of Service (“Terms”) govern your use of **PRPDS.com** and your interactions with Premier Rooter Plumbing and Drain Services (“PRPDS,” “we,” “us,” or “our”).

By using this website, submitting a service request, requesting an estimate, or otherwise communicating with PRPDS through this website, you agree to these Terms.

Website Use

PRPDS.com is provided for informational purposes and to help customers learn about our plumbing and drain services, contact our company, request service, and obtain information about our business.

You agree to use this website only for lawful purposes and in a manner that does not interfere with the operation, security, or availability of the website.

You may not attempt to gain unauthorized access to the website, its servers, systems, forms, databases, or other connected services.

Service Requests

Submitting a form, sending an email, calling PRPDS, or otherwise requesting service does not create a binding service agreement.

Service availability may depend on factors including location, scheduling, technician availability, the nature of the plumbing problem, property conditions, equipment requirements, and other circumstances.

PRPDS reserves the right to accept or decline service requests.

Estimates and Pricing

Any pricing, promotional information, service descriptions, or estimates provided through PRPDS.com are intended as general information unless specifically confirmed by PRPDS.

Actual service pricing may depend on the condition of the plumbing system, accessibility, materials, labor, equipment, code requirements, additional problems discovered during service, and other site-specific conditions.

When appropriate, PRPDS may provide an estimate or explain anticipated charges before work begins.

Additional work that becomes necessary after service begins may result in additional charges.

Scheduling and Appointment Times

PRPDS makes reasonable efforts to arrive within scheduled or estimated service windows.

Appointment and arrival times are estimates and may be affected by emergency calls, traffic, weather, previous service appointments, job complexity, equipment availability, or other circumstances outside our control.

We appreciate customers notifying us as soon as possible if they need to cancel or reschedule an appointment.

Emergency Plumbing Services

Information on PRPDS.com regarding emergency or same-day plumbing services does not guarantee immediate technician availability.

If you are experiencing an emergency involving fire, electrical danger, suspected gas exposure, serious flooding, structural danger, or an immediate threat to health or safety, contact the appropriate emergency services or utility provider when necessary.

Customer Responsibilities

Customers are responsible for providing accurate information concerning the property, plumbing problem, service location, and any known conditions that could affect the work.

Customers are also responsible for providing reasonable access to areas, fixtures, equipment, drains, plumbing lines, or systems requiring inspection or service.

Customers should inform PRPDS of any known hazards, damaged utilities, unusual property conditions, previous plumbing repairs, or other circumstances that could affect the safety or performance of the work.

Existing Plumbing Conditions

Plumbing systems may contain hidden defects, corrosion, deterioration, improper installations, damaged pipes, root intrusion, blockages, leaks, or other conditions that are not visible before work begins.

Inspection, drain cleaning, hydro jetting, camera inspection, repair, or other plumbing work may reveal previously unknown problems.

PRPDS is not responsible for pre-existing defects or damage that existed before our work began.

Drain Cleaning and Plumbing Service Results

The outcome of plumbing and drain services may depend on the age, condition, installation, design, materials, maintenance history, and existing damage within the plumbing system.

Drain cleaning or blockage removal does not necessarily correct underlying structural problems such as broken pipes, collapsed lines, severe corrosion, root intrusion, improper pitch, or other defects.

Additional inspection, repair, replacement, or maintenance may be recommended when underlying problems are discovered.

Warranties

Any warranty applicable to work performed by PRPDS will be determined by the specific service provided and any written terms given to the customer.

Unless otherwise stated in writing, information contained on PRPDS.com does not create or expand any warranty.

Manufacturer warranties relating to fixtures, equipment, or materials may be subject to the manufacturer's own terms and conditions.

Payment

Customers are responsible for payment for authorized services performed by PRPDS.

Payment terms, accepted payment methods, deposits, financing arrangements, or other payment conditions may vary depending on the service provided and will be communicated when applicable.

Failure to make required payment may result in collection activity or other remedies available under applicable law.

Website Information

PRPDS makes reasonable efforts to keep information on this website accurate and current.

However, plumbing services, availability, pricing, promotions, service areas, technology, regulations, and other information may change over time.

We do not guarantee that every statement, description, image, price, or other piece of website content will always be complete, current, or error-free.

Website Content and Intellectual Property

Unless otherwise stated, the content of PRPDS.com, including text, graphics, photographs, logos, branding, page designs, and other materials, is owned by or licensed to PRPDS and is protected by applicable intellectual property laws.

You may view and use the website for personal, non-commercial purposes.

You may not reproduce, republish, distribute, modify, copy, scrape, or commercially exploit website content without prior written permission from PRPDS, except as permitted by law.

Third-Party Websites and Services

PRPDS.com may include links, maps, reviews, social media features, payment services, analytics services, or other content provided by third parties.

PRPDS does not control third-party websites or services and is not responsible for their availability, security, content, terms, or privacy practices.

Your use of third-party services may be governed by separate terms and privacy policies.

Limitation of Liability

To the fullest extent permitted by applicable law, PRPDS will not be liable for indirect, incidental, special, consequential, or punitive damages arising solely from the use of or inability to use PRPDS.com.

Nothing in these Terms is intended to limit any rights or remedies that cannot legally be limited under applicable law.

No Professional Advice Through Website Content

General information provided on PRPDS.com is not intended to replace an on-site inspection or professional evaluation of a specific plumbing system.

Plumbing conditions can vary significantly between properties. Customers should not rely solely on general website information when deciding how to address a plumbing problem that may involve property damage or safety concerns.

Privacy

Your use of PRPDS.com is also subject to our Privacy Policy, which explains how we collect, use, and protect information provided through the website.

Changes to These Terms

PRPDS may update these Terms periodically to reflect changes in our website, services, business practices, or legal requirements.

Revised Terms will be posted on this page with an updated effective date.

Continued use of PRPDS.com after updated Terms are posted constitutes acceptance of the revised Terms.

Governing Law

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles.

Any dispute relating to the use of PRPDS.com will be subject to applicable Florida and federal law.

Contact PRPDS

Questions regarding these Terms may be directed to:

Premier Rooter Plumbing and Drain Services (PRPDS)

2996 Lahlor Lane
Palm Harbor, FL 34684

Phone: (727) 641-2099

Email: contact@prpds.com

Website: PRPDS.com